



kustomworks

innovative creations in code

Rate Card for Services Jan 2010 to Dec 2010

Description of Services	2010 Standard Dealer Rate		
	Mon/Fri	Sat (x1.5)	Sun & Hols (x2)
Programming	£500	£750	£1000

- These Rates are valid for the first 8 hours of a standard business day. Each hour thereafter (Mon-Fri) is billed at Saturday rate and charged per hour
- Overtime on Saturdays and Sundays can be booked by prior agreement and is charged at the standard hourly rate for that day.
- When overtime is charged, fractional hours are rounded up to the nearest full hour.
- UK Public holidays Monday to Friday will be billed at Sunday Rate
- 'Out of Hours' work will be undertaken by prior agreement only and will be subject to a surcharge of 50% of the standard rate for the first 8 hours. Overtime Rates will apply there after and will be calculated using the 'Out of Hours' rate as a base multiplier.

Terms and Conditions

- A deposit of 30% of the contract value is required at the time of booking.
- A balance payment of 50% of the contract value is required prior to installing our software
- A final payment of 20% of the contract value is payable on completion of commissioning of the software package.
- Standard dealer prices (and any further discounts agreed) are only valid for customers who pay within the invoice terms.
- A 1 hour break for lunch and one 15 minute break both in the morning and afternoon can be taken where 7 hours or more is worked. This time is taken at our discretion and is chargeable.
- All business expenses shall be met by the client. (Expenses include flights, transfers, accommodation, food & Drink, telephone bills (with the exception of personal calls), and any other business expenses incurred by prior agreement.)
- All flights are to be booked with a scheduled airline and should be direct where possible. Closest airports for departure will be advised on a per job basis. Flights over 5 hours in duration are to be booked business or 1st class.
- Unless previously agreed all flights and accommodation should be booked in advance by the client and an e-ticket sent to us along with any relevant hotel reservations numbers and directions.
- While working on behalf of our client we will keep a record of all hours worked, we will make regular backups of any electronic work we do on behalf of the client, and will put all our efforts into maintaining the highest standard or work we can achieve at all times.
- The software package will be handed over on receipt of the final invoice payment and a signed EULA
- Software is licensed and not sold according to the terms of the EULA